

Dear Customer:

Welcome to IIR's Industrial Database API! We are excited to introduce you to the new IIR API product. To help you get started and have a better understanding of Industrial Database API, please refer to the following links:

Industrial Database API documentation:

<https://api.industrialinfo.com/idb>

An important note about JWT authentication tokens:

The IIR API uses JWT authentication tokens to validate all endpoints. Since all API endpoints require a valid token the first step for accessing any of the available endpoints is to obtain a valid authentication token. For security reasons, tokens are only valid for a limited period (by default tokens will expire after 1 day, up to 30 days can be requested). To generate an access token, you can use the /token endpoint, with your IIR login **username**/password:

<https://api.industrialinfo.com/RapiDoc/idb/v2.0/#post-/token>

As your dedicated API support representative, I will assist you during your entire on-boarding process and will continue to be available for additional support throughout your subscription period. Please feel free to contact me if you have any question or concerns. You can contact me via:

Email: api@industrialinfo.com

Sincerely,
IIR API Support